



REQUIREMENTS FOR QUALIFYING AS A PIKMI DRIVER PARTNER

Below is a list of what you need to qualify as a Pikmi driver partner:

1. Car in perfect condition.
 - a. Least manufactured in 2008.
 - b. Air conditioner
 - c. Clean vehicle interior and exterior.
 - d. Must be a 4-door vehicle.
2. Other licenses and certifications such as, permits, car insurance, liability insurance (if applicable), registrations and other documentations that are required in the applicable jurisdiction for providing transportation.
3. A valid Driver's License
4. An identification document such as International Passport, National ID Card or Voter's Card.
5. A smart mobile phone (with a capacity of at least "2GB Ram").
6. Sufficient internet mobile data.

DRIVER PARTNER OBLIGATIONS

Driver;

1. Must be neatly dressed while on duty as personal hygiene is essential.
2. Must maintain a very tidy vehicle at all times.
3. Vehicle air conditioner must be on and working during every trip (unless passenger suggests otherwise).
4. Must provide services in a professional manner, in accordance with the business ethics applicable to providing such services and endeavour to perform the Customer's request in the best interest of the Customer. Among else, you
 - a. Must take the route least costly for the passenger, unless the passenger explicitly requests otherwise.
 - b. Must not make any unauthorised stops.
 - c. Must not have any other person in the vehicle other than the passenger and the people accompanying the passenger.
5. Must show qualities of mannerism while on duty, exhibiting good communication and positive attitude at all times. Passengers must be respected in every aspect.
6. Must abide by all traffic regulations at all times, including; traffic lights, speed limits, etc.

WHAT NOT TO DO

- a. **Fare Renegotiation:** Must not renegotiate fares with passengers as it is solely determined by the Pikmi App.
- b. **Phone calls or text messages:** Must not call or text while on a ride. In such cases, drivers must be correctly parked before interacting with their mobile phones.
- c. **Verbal Arguments & Physical Engagements:** Must not engage in any sort of arguments nor fights with passengers. Issues arising from disagreements must be reported to the Pikmi management via in-app messages, emails, calls or during customer rating and it will be handled by the Pikmi team.
- d. **Engage in Unwarranted Conversations:** Must not engage passenger with conversations during rides (unless passenger engages a conversation).
- e. **Loud Music:** The Radio or Music box in the car must be at minimal volume, when it's on (unless passenger suggests otherwise).
- f. **Alcohol Intake:** Driver must not drink and drive.

PAYMENTS & INVOICING

1. Passengers can pay for services received via in-app or in cash.
 - a. *In-app Payment:* Passengers may opt to pay for ride services through their app at the end of every trip, which is confirmed by the driver's app. Pikmi receives all in-app payments on behalf of the driver.
 - b. *Cash Payment:* Passengers can opt to pay in cash and it's paid directly to the driver at the end of the trip.
2. Driver Payout & Invoicing.
 - a. All payments received via in-app are paid out to drivers every Monday.
 - b. Weekly invoices are also generated and sent to drivers every Monday.
 - c. Once invoices are raised, driver's with negative balances are expected to pay into a designated bank account within 7 days and forward proof of payment to Pikmi. Invoices with positive balance are remitted into the driver bank account.
 - d. Drivers who may decide to cash out their in-app earnings earlier than Monday's can contact Pikmi.

DELIVER & DRIVER

Do you know that as a registered Pikmi driver you can also do delivery serves and earn more by switching on the delivery button on your Pikmi Driver App?

Note:

Failure to comply with the rules stipulated in this document and general terms may result to outright termination and access blockage to Pikmi App without giving any advance notice in case you breach the Agreement, any applicable laws or regulations, disparage Pikmi or its Affiliates, or cause harm to Pikmi or its Affiliates' brand, reputation or business as determined by Pikmi in its sole discretion. In the aforementioned cases Pikmi may, at its own discretion, prohibit you from registering a new account or take other necessary steps to stop you from providing Transportation and or Delivery Services.

Read - General Terms: <https://pikmi.net/general-terms-for-drivers-and-dispatch-riders/>

Read - Privacy Policy: <https://pikmi.net/privacy-policy-for-drivers-and-dispatch-riders/>